

DeepSign Desk

Secure digital signatures –
directly in your IT environment



DeepSign On-Site

Secure, fast digital signing – directly on iPad and iPhone.

Overview

DeepSign Desk transforms your iPad or iPhone into a powerful terminal for digital signatures—ideal for banks, hospitals, government authorities, and customer service counters. This white paper provides an overview of the key features, use cases, technical requirements, and costs.

Challenge

Digitalization is changing processes in companies, banks, hospitals, and government authorities. However, particularly at customer service counters, during medication dispensing, or when concluding contracts, media breaks often occur. Signatures are usually still made on paper, meaning that the digital document must be printed, signed, scanned, and archived.

These manual steps are error-prone and time-consuming, especially for service technicians working on site and during the subsequent processing in the back office. The integration of analog signatures with digital systems therefore remains a major challenge, particularly in regulated sectors with strict documentation requirements.

Solution

DeepSign Desk eliminates the media break and enables digital signatures directly on site. Customers sign on an iPad or iPhone, and the documents are sent directly from the business application or DeepSign to the tablet and, after successful signing, returned directly to the source system. Printing, scanning, and paper handling are completely eliminated. This keeps the entire process fully digital, efficient, and legally compliant—providing a modern customer experience at the service counter and in field service.



Efficient front-desk workflows

Replace manual paper-based processes with fast, digital workflows. Documents are sent directly from your systems, signed on the screen, and automatically returned—without printing or delays.



Simple signing process

The screenshot displays the DeepSign Desk App interface. The top section is a form with the following fields:

- Zuzugsort: _____
- Geburtsdatum: _____ Zivilstand: _____
- Heimatort / Nationalität: _____
- Beruf: _____
- Kontakt Tel. / E-Mail: _____
- Arbeitgeber/in: _____
- Adresse (sofern bekannt): _____
- Ort und Datum: _____

Below the form, there is a section for the signature:

Logisgeber/in (Vermieter/in, Verwaltung, Eigentümer/in, Hauptmieter/in oder berechtigtes Familienmitglied) _____

Name, Vorname evtl. Firmenstempel _____

Adresse und Unterschrift _____

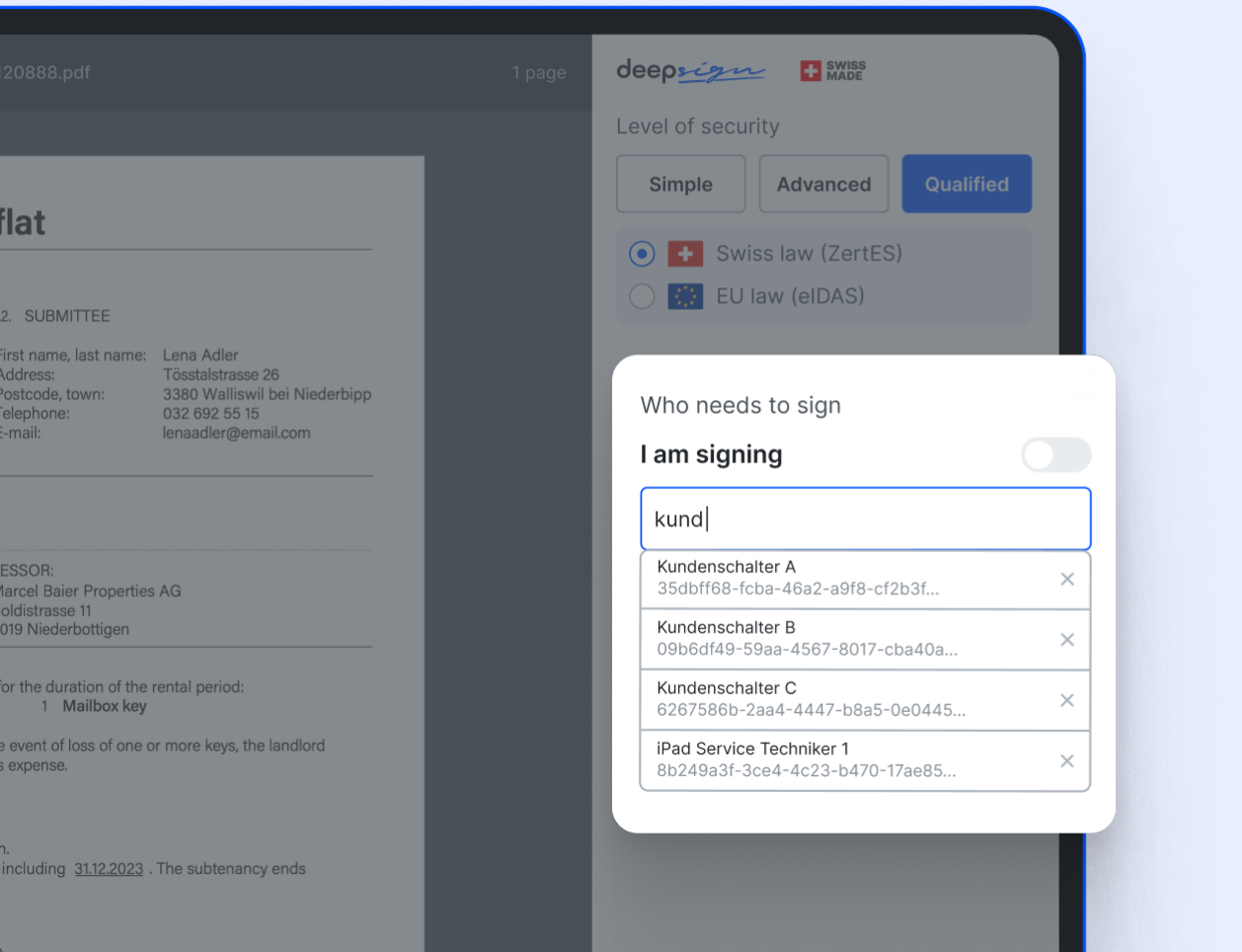
A blue box labeled "Signature" is positioned over the signature line. Below the form, there is a note: "Mit Einzugsanzeige gemeldete Personen sind verpflichtet, sich innert 14 Tagen beim Kreisbüro zu melden. Bitte vollständig ausfüllen."

The bottom section of the app shows a navigation bar with "Page 1/1" and a signature drawing area. The signature "John Doe" is displayed in a white box with a trash icon. Below the signature, it says "Draw your signature". A blue "Sign now" button is located to the right of the signature area.

Clear on-screen instructions and visual guidance ensure a simple signing process without the need for staff assistance.

Seamless service setup

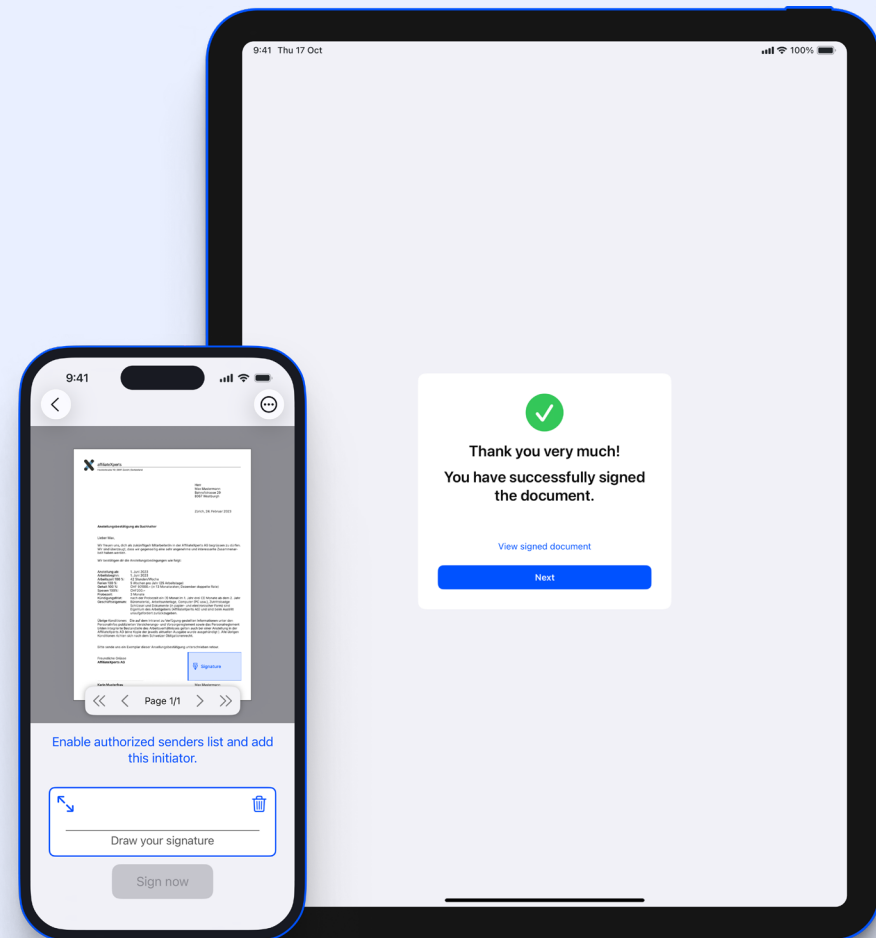
A one-time login with your DeepCloud account—DeepSign Desk automatically creates a service user account to securely connect the app to your organization.



Designed for iPads and iPhones

Whether at the service counter or on site with a service technician, DeepSign Desk is optimised for all Apple devices and offers maximum flexibility. The solution integrates seamlessly into a wide variety of work environments and supports fully digital signature capture, regardless of location.

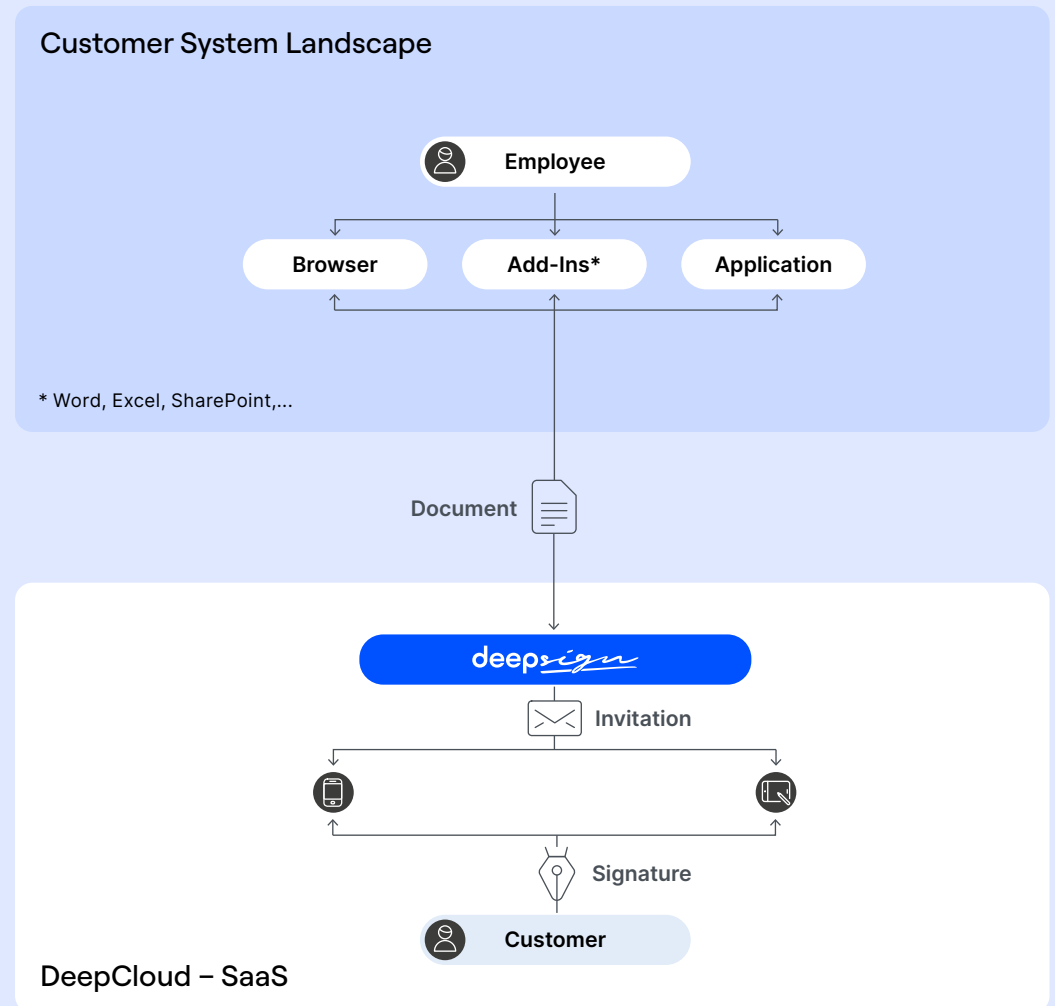
As a result, both point-of-sale staff and field service employees benefit from an efficient and secure process—wherever digital signatures are required.



Architecture

Thanks to DeepSign's versatile and easy integration options, the solution architecture can be tailored to the specific requirements of each customer. Employees can flexibly send documents to the signature terminal (iPad or iPhone) via the browser, dedicated DeepSign add-ins, or directly from specialised applications.

Each signature client can be addressed individually through a unique service user. After the signature is completed, the document is immediately available in the source system for further processing, enabling a fully seamless and efficient workflow.



Prices

DeepCloud subscription

Free /up to Large

A DeepCloud account is required to operate/bill the DeepSign Desk app.

[To the prices >](#)

DeepSign Desk

Free

The DeepSign Desk app can be downloaded free of charge from the App Store.

Price per signature

Pay-per-use or Packages

Cost-effective packages are available with paid DeepCloud subscriptions.

[To the prices >](#)

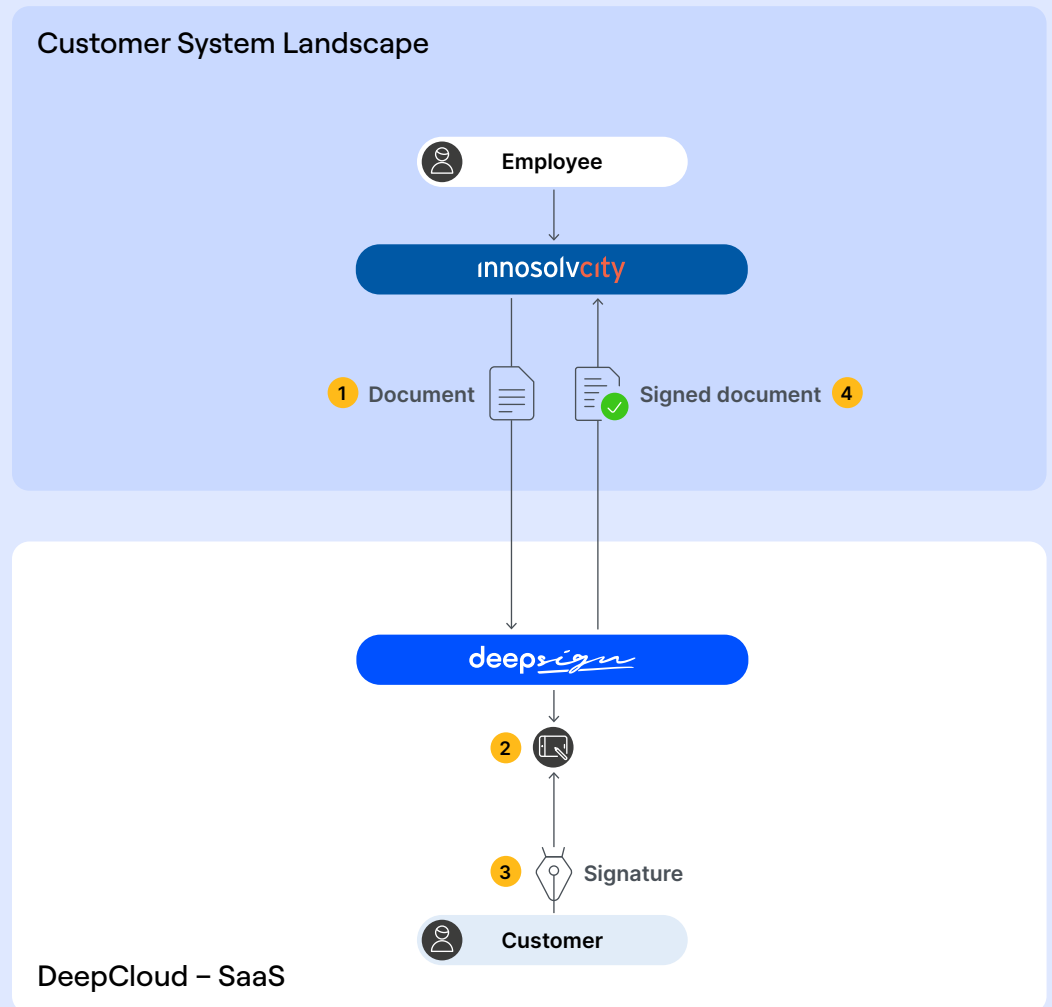
Use Case 1

Counter signature



The citizen signs a confirmation of their personal details directly at the counter of the residents' registration office.

- 1 A service counter employee creates the confirmation of personal details directly in innsolvcity and sends it to DeepSign for signature.
- 2 Thanks to the invited service user, DeepSign sends the document to the desired signature terminal (iPad or iPhone) at the service counter.
- 3 The citizen signs the document directly on the signature terminal.
- 4 The specialized application retrieves the completed signed document from DeepSign, and the employee can continue processing it.



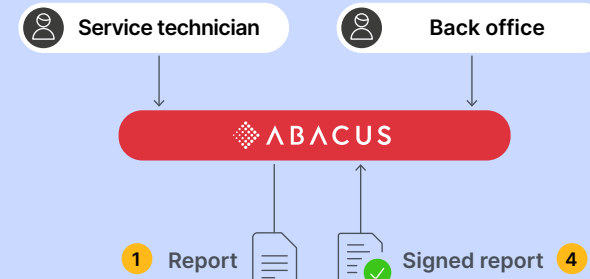
Use Case 2

On-Site Signature with Abacus

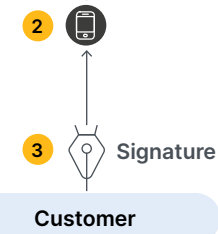


A service technician wants the customer to sign off on the service report after completing the work.

Customer System Landscape



deepsign



DeepCloud – SaaS

- 1 The service technician completes the order in Abacus and sends the work report to DeepSign for signature.
- 2 Thanks to the invited service user, DeepSign sends the document to the designated service phone (iPhone).
- 3 The customer signs the report directly on the iPhone.
- 4 Abacus retrieves the completed signed document from DeepSign, and the back office can continue processing the report.

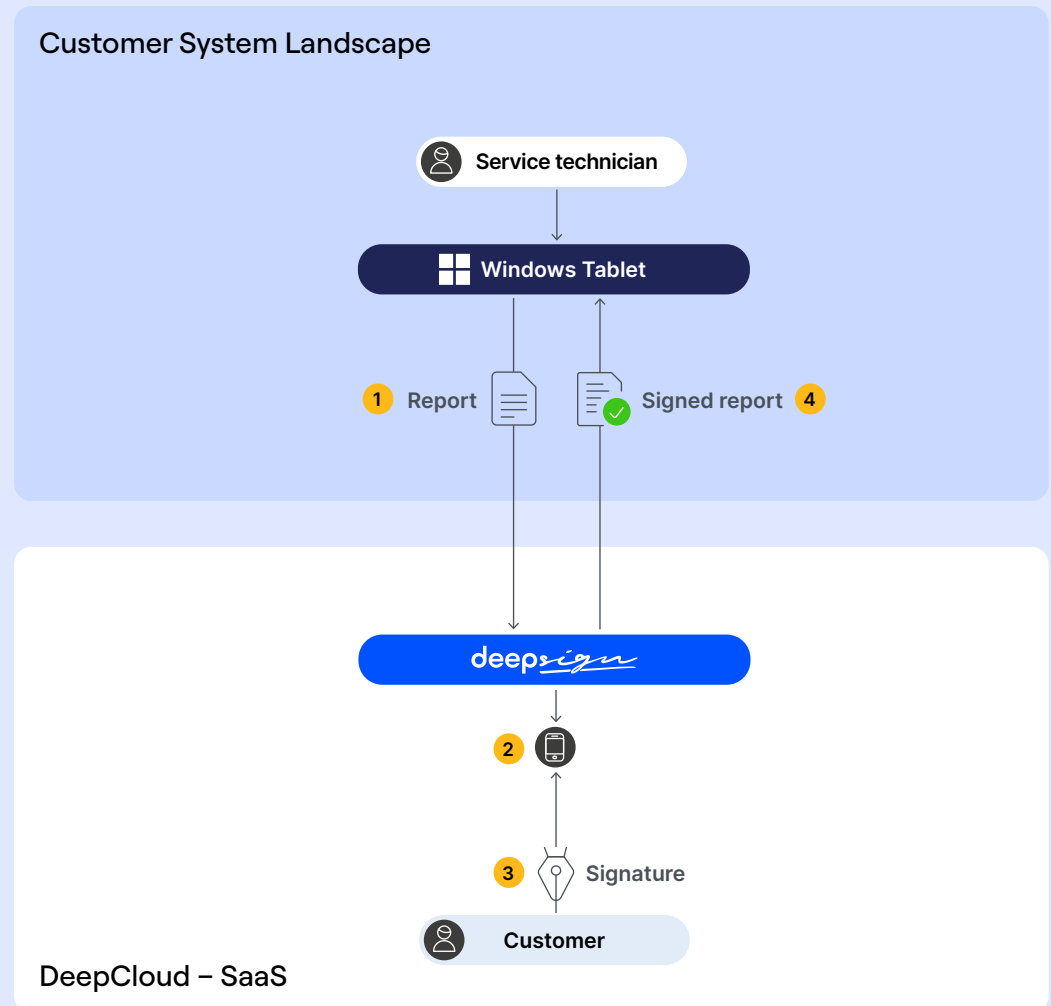
Use Case 3

On-Site Signature with the DeepSign Web App



A service technician wants the customer to sign off on the report after completing the work.

- 1 The service technician adds the completed work details and uploads the report for signature via the browser on their tablet to the DeepSign web app.
- 2 Thanks to the invited service user, DeepSign sends the document to the designated service phone (iPhone).
- 3 The customer signs the report directly on the iPhone.
- 4 The service technician can download the completed signed document from DeepSign and upload it back to the customer record in Salesforce.



Digitise your signature process at the service counter.

DeepSign Desk: Secure, fast signing.
Directly on iPad & iPhone.



Thanks to the comprehensive user manual, getting started with DeepSign Desk is easy.



deep*sign*

DeepSign is the secure, simple and legally valid digital signature from DeepCloud, the innovative Swiss company providing scalable AI-powered cloud services.

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